



REPORT OF PARENT'S FEEDBACK ANALYSIS FOR THE ACADEMIC YEAR 2020-21

St. Bede's College, Shimla was established with the mission to provide guidance, enhancing potential, encouraging students to follow their dreams and helping them become successful citizens of the nation and the world. Parents entrust the future of their children into our hands and it is imperative to know their views, opinions and suggestions. Feedback from parents allows the institute to evaluate its service provision and thus cater to providing excellent service towards the students. The feedback analysis process has put an increasing emphasis on the need for involvement of parents in the quality assurance of excellent education. Parent's involvement requires that they play an active role in participating for the holistic development of their children. Parents Feedback Form (link) is on the college website for the parents of undergraduate students to evaluate the institution. This initiative of collecting feedback is done by the IQAC of the college.

Parent's feedback has the following main objectives:

1. To provide parents the opportunity to comment on the quality of their ward's learning experience.
2. To assess the success of academic provision in relation to the expectations of both the parents and the students.
3. To provide feedback to the faculties in order to improve delivery and/or content of the curriculum.

The parent's feedback form focuses on the following issues:

- Course of Ward
- Admission Process
- Co-operation by the administrative staff
- Ambience of the college with respect to facilities given to your ward/wards
- Rate the college in terms of use of the latest technologies
- Rate the quality of teaching in the college
- Improvement in soft skills, knowledge, ethics, morality, observed by you in your ward while studying in the college
- Student counselling and guidance
- Environment of the college for the overall development of your ward
- The teachers are accessible and approachable for all matters of concern
- The college provides adequate sports facilities and encourages students to participate in extra co-curricular activities.

The feedback graph shows that majority of the parents have found English Honours and B.Sc. Medical courses to be very satisfactory.

The parents have found the college online admission process to be good and user friendly. The administrative staff has been rated as co-operative.



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(UGC-NAAC "A+" Grade Re-Accredited)

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The parents strongly feel that the infrastructure, ambience and facilities are also the plus point of the institution and many of them found the college to be a good place for their children to have a learning experience. A good percentage of the parents found the overall academic skills and knowledge of the college's faculty as good and the quality of teaching satisfactory, but thought that the use of ICT can be increased further. The parents are agreeable to the fact that the counsellors and mentors of the college were good. Many of the parents feel that the fests, events and extra-curricular activities have added to the holistic development of their ward. They have also indicated that soft skills, knowledge and ethics of their children have improved considerably. A good percentage of the parents felt sports opportunities needed improvement but they are satisfied with extra-curricular activities and the facilities provided therewith. Finally, majority of the parents agree that the college has a good learning environment with the staff being accessible and approachable to students whenever they have required the need for it.

Analysis and outcomes:

1. Parents are satisfied with the good infrastructure of the college and have found it to be safe and secure for their children.
2. Parents also found that the children have a good learning experience in the college as a result of the good knowledgeable faculties teaching their children.
3. Parents are satisfied with the counsellors and the mentors provided by the college.

Recommendations and suggestions:

1. It was suggested that there should be more improvement made in the facility provided by the sports department.
2. Parents also felt that much more can be done to enhance and advance the soft-skills of the students.